KEN BARLOW

DIGITAL GOVERNMENT & AI INNOVATION LEADER

DUGGER DIGITAL

- Founded **Dugger Digital** as an applied research effort working informally with former gov tech colleagues and clients
- Focused on making PDF document sets accessible & mobile-friendly, and prototyping AI-driven chat interactions that lead to actionable results
- Built prototypes using Python, LLM APIs and low-code solutions like Replit to understand capability & limitations

EGOV STRATEGIES & CORE

- Co-founded **eGov Strategies** and co-architected the **eGov Manager**, one of the earliest digital government platforms for cities and counties.
- Directed **product strategy** and market development for the SaaS platform supporting hundreds of local governments.
- Defined product vision, requirements, and service models by continuously **researching government market needs** and developing sustainable revenue strategies.
- Established related software lifecycle, **Agile** development practices, and implementation processes.
- Developed **eGov Roadmaps** helping cities and counties plan and prioritize online services, content strategy and citizen engagement tools.
- Also directed **sales & marketing**.

CITY OF INDIANAPOLIS, IN

- Under direction of the mayor, guided City/County leaders, staff & IT team efforts to create initial website
- Website received international acclaim

> So back when I was Mayor of Indianapolis, I think we **were really the first city to put transactions online.** Eventually became eGov. That was viewed as pretty radical at the time.
>
> **- STEPHEN GOLDSMITH**
> HARVARD UNIVERSITY
> DATA-SMART CITY POD (DEC 2025)

GOVTECH CAREER

2025 — Principal, Dugger Digital
Independent Civic AI Prototyping
- Developed GovFetchr, GovAI Chat, and GovTrakr concepts
- For AI summaries, chat, dashboards

2023 — Independent Study in Data
IBM Data Science Professional Cert
- Data Visualization w/ Tableau
- Python Programming, ML, R, SQL
- **Research:** *Top 20 Data-Driven Cities*

2020 — Chief Solutions Officer, eGov
Acquired by Banneker VC in 2020
Merged into CORE BT + 2 companies
- Directed product integration strategy across merged platforms
- Departed in 2022 after integration

2009 — Enterprise Payments Launch
Lead Financial Analyst
- Directed product strategy
- Adopted by 650+ governments
- Processed more than $1.5bn per in integrated utility billing, tax, etc.

2001 — eGov Manager Digital Launch
Early civic technology platform
More than 250 clients nationwide
Ultimately More than 20+ modules
- Page Content, Templates & Search
- 311 Service Request w/ Workflow
- Responsive Design & Mobile Apps
- Services, Events, Agenda Center

1999 — Co-Founder, eGov Strategies
Built civic technology consulting & software company from startup
- Profiled in Gov Tech (2017) for our early adoption of Agile

1996 — Project Director, IndyGov
City of Indianapolis/Marion County
- 1st - online parking ticket payments

PRIOR EXPERIENCE:

IBM – Research Triangle Park, NC
Started my career developing software in a highly structured SDLC environment (left for MBA)

EDUCATION

B.S. Computer Science Engineering
University of Illinois / Urbana-Champaign

MBA, Public Policy/Marketing
Indiana University (Kelley), Bloomington

MY INTEREST

Seeking a **full-time position** working for an innovative city or county.

I helped build some of the earliest digital platforms used by local governments and am now focused on applying AI to transform how governments share information and deliver services in the new era.

I bring decades of experience deploying technology inside City Hall and across hundreds of local governments nationwide, translating departmental goals into practical digital solutions.

SKILLS

- **AI & Data Analytics**: Gen AI and Natural Language expertise, including LLMs, RAG, vector search, refactoring, Tableau, advanced Excel and ETL.
- **Programming:** Python, Open AI API, other APIs, SQL, HTML, CSS, PHP, JavaScript, JSON, Replit
- **Web Content Strategy and Governance:** Gov CMS and ADA compliance expert, responsive design, Adobe products and WordPress
- **SDLC (30y), Agile (10y), EOS (4y)**

CONTACT INFO

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Open to Relocation (my expense)

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